

Community Support Services Referral



North East Ontario Home & Community Care
United in our Commitment to Care
Soins communautaires et à domicile du Nord-Est de l'Ontario
Unis dans notre engagement



<http://www.northeastcss.ca/>

If faxed, include number of pages (including cover): _____ pages

Client Details and Demographics

Health Card #: _____ Version: _____ Province Issuing Health Card: _____

☐ No Health Card #

☐ No Version Code

First Nation Status # (if applicable): _____

Surname: _____ Given Name(s): _____

Home Address: _____ Municipality/City: _____ Province: _____

Postal Code: _____ ☐ No Known Address

Telephone: _____ ext. _____ Alternate Telephone: _____ ext. _____ ☐ No Alternate Telephone

Date of Birth: _____ Gender: ☐ M ☐ F ☐ Other

What is your mother tongue? English French Other (Specify): _____ Interpreter Required? Yes No

If neither French nor English, in which of Canada's official languages are you most comfortable? English French

Comments: _____

Primary Alternate Contact Person: _____ Relationship: _____

Check if applicable: ☐ Power Of Attorney (☐ Documentation viewed) ☐ Substitute Decision Maker ☐ Other: _____

Telephone: _____ ext. _____ Alternate Telephone: _____ ext. _____ ☐ No Alternate Telephone

Conduct call-back with: (please check one): Client or Alternate Contact or Client wishes to be contacted by e-mail

Best time to call: _____ Email address: _____

Requested Community Service

Requested Community Service (please check off all that apply):

☐ Acquired Brain Injury Services

☐ Adult Day Programs

☐ Alzheimer/Dementia Services

☐ Assisted Living/Supportive Housing

☐ Care for the Caregiver

☐ Deaf and Impaired Hearing

☐ Exercise and Falls Prevention Programs

☐ Foot Care

☐ Friendly Visiting – Social/Safety

☐ Group/Congregate Dining

☐ Home Help and Homemaking

☐ Home Maintenance

☐ Hospice Palliative Care

☐ Independence Training and Rehabilitation

☐ Meals on Wheels

☐ Personal Emergency Response Services

☐ Personal Support and Independence Training

☐ Post Vision Loss Services

☐ Professional Services (Nursing, OT, PT) offered by First Nation Providers

☐ Respite

☐ Rides and Transportation

☐ Stroke Services

☐ Telephone Reassurance and Security Checks

Referrer Information

Referring Facility/Unit: _____ Facility Contact Number: _____ ext. _____

Completed By: _____ Title: _____ Date: _____

Contact #: _____ ext. _____ Fax #: _____

Follow-up Required: Yes No ☐ Consent to refer obtained from client

This form contains personal health information that is subject to the provisions of the *Personal Health Information Protection Act*. The information is collected for the purpose of referring patients to local community support agencies which offer services that may benefit them. Community support agencies will only use the information to assess patient eligibility and arrange services as required.

North East Ontario

North East Connect Referral Contact Information

Service Referral Information:

[VON Victorian Order of Nurses - North East District](#)

150 First Ave W, North Bay, ON, P1B 3B9

Referral Contact:

Carol Ann Marcoux, CSS Manager, carolann.marcoux@von.ca

Phone: 705-671-1575 ext 2010, Fax: 705-671-2309
